

GTL E-APP **USER GUIDE**



STEP-BY-STEP **USER GUIDE**

Welcome to Guarantee Trust Life's e-App!

It's always our goal to help develop new and innovative ways for you, our valued agent, to conduct business with us.

This state-of-the-art tool is designed to give you an easy platform to quote and submit business electronically to GTL from your customer's kitchen table using any type of device - Apple or Android, tablet or smart phone without having to be connected to the internet. It is also the same application that you can use from your desktop computer by logging into GTL's website. The e-App calculates rates for you, captures signatures, displays state specific forms, and much more! It's easier and faster to complete than a paper application!

Our e-App has all our top products including Advantage Plus[®] Elite and Indemnity Plus[®] Elite Hospital Indemnity Insurance, Precision Care[™] Cancer Insurance, Recover Cash[®], Short-Term Home Health Care Insurance, Heritage Life, Turbo Term, Critical Provider Plus, Cancer, Heart Attack and Stroke Insurance, Advantage Plus[®], Home Care Secure, GTL Life Select, iGAP[®], and Medicare Supplement Insurance. Please feel free to contact Sales Support at any time at **1-800-323-6907** or **agency@gtlic.com** with any questions on the e-App.

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HOW TO DOWNLOAD THE GTL E-APP



Thank you for your business. At GTL, we are always working to make the app faster and easier for our agents.

Preview



GTL GUARANTEE

#1

Open up the **App Store** on your Apple device or **Google Play** on your Android device.

#2

Type in **GTL e-App** in the search bar.

#3 Select the **teal GTL e-App icon**

#4 Tap the **Download Icon** near the top of the screen.

YOU'RE ALL SET!

When it's finished downloading, the GTL e-App will appear in your **app grid**.

HOW TO REGISTER On the GTL E-APP

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HOW TO REGISTER ON THE GTL E-APP



#1

Open up the GTL e-App by clicking on the GTL icon.

#2

To register, click the **Register Now** button.

HOW TO REGISTER ON THE GTL E-APP



New User Registration

Welcome! Please take a moment to sign up and complete the one time registration.

Agent Number (Remember: agent codes begin with 011)

Last 4 digits of your SSN (Agencies: use Last 4 of your Tax ID)

Date of Birth (mm/dd/yyyy) (Agencies: Leave blank)

User Name

FOR PASSWORDS:

- Minimum 8 characters
 At least 1 Uppercase
- Alphabet
- 1 Lowercase Alphabet
- 1 Number
 1 Special Character
- Password cannot contain User Name or parts of the
- Full Name.

⑦ Agent Help

800-323-6907

GTL GUARANTEE TRUST



Type in your **Agent Code** This was assigned to you in your welcome pack.

Remember, all codes start with 011.



Type in your last **4 digits of your SNN #**.



Type in your Date of Birth



Create your Username.

We recommend making it something easy, such as your agent code.

HOW TO REGISTER ON THE GTL E-APP



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It cannot contain your Username or parts of the Full Name.

Confirm your Password.

#7

Create your **Password**. It needs to have a minimum of **8 characters**:

using 1 uppercase letter, 2 lowercase letter, 1

number and 1 special character.

#9 Click **Submit Registration**.

AND THAT'S IT!

You are now registered in the GTL Agent Portal with access to quoting tools, applications, marketing materials and more on the go!

HOW TO LOG IN ON THE GTL E-APP

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HOW TO LOG IN To the gtl e-app

696997	Agent Login
CAND.	Username
	REMEMBER Enraol Username
	Password
	SHOW PASSWORD? Password
	LOGIN
	New user? Register now.
	Forgot My Agent Code
	Heritage Life ADDE DENEFIT WHOLE LIFE INSURANCE (with Access to Congredensive Funderal Carcierge Services & Support WEW DIGITAL BROCHURE
@ 800-3;	23-6907 ③ Agent Help

#1

Open up the GTL e-App by clicking on the GTL icon.

#2

Type in your **Username** that you created.

#3

Type in your **Password**.

Reminder: the password you created has a minimum of 8 characters; using 1 uppercase letter, 1 lowercase letter, 1 number and 1 special character.

HOW TO LOG IN To the gtl e-app



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#4

You can click the checkboxes to **remember your Username** in the future and **show your password** to ensure you're typing it in correctly.

#5

Click the **LOGIN button**.

#6

If this is **your first time logging in**, please select the states you would like to support.

NOW YOU'RE IN!

You can now use the GTL e-App for everything GTL on-the-go!

HOW TO QUOTE ON THE GTL E-APP

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HOW TO QUOTE On the GTL E-APP

Quote & Submit	Run guotes, send guotes to clients and
Quote & Jubilit	submit applications for GTL's products.
Review & Resume	Search, review and complete previous unfinished applications.
Fill the Gaps Tool	Select an MA plan and receive instant hospital indemnity coverage recommendations!
Access GTLink	Download supplies, access marketing materials, view your commissions and more!
Quote Turbo Term	Quote and submit GTL's Instant Issue Term Life Product powered by Artificial Intelligence!
] Training Webinars	View and register for GTL's upcoming product training webinars.
GTL Quick Cast	Short on time? Access all of GTL's micro podcast episodes for agent training on-the-gol
Quote Other	Quote and submit GTL's 24-Hour Accident and Critical Cash products.

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#1

Tap the **Quote & Submit** button to get started.

#2

Enter in the applicant(s) information, select the effective date and then the issue state.

#3

Select the product(s) you are looking to quote.

HOW TO QUOTE On the gtl e-app

	Quote	
Applicant Name:Ja Age:60 Gender:F State:IL Mor	nne Doe Applicant 2, Applicant 2, Applicant 2, Marthy Quarterly Semi-A	/Spouse Name: John Doe /Spouse Age: 60 /Spouse Gender:M
	Advantage Plus El	lite 🔹
Advantage Plus	Elite Total, Applicant 1:	\$26.56 🗕
The minimum ar least \$240 (\$20 and the policy/a Increase Benefit No Number of Bene 6 Days ~ Daily Hospital C \$120.00 ~ Ambulance Servo \$200.00 ~ Outpatient The	nnual premium must be a monthly) including any r pplication fee, if applicab ts? Soft Period Days Confinement \$9.38 Arice Rider \$1.43 rapy Rider \$6.06	☐ Add policy for Applicant t 2/Spouse?: iders ie.
 \$50/15 Days \$50/30 Days 		
Skilled Nursing \$100.00 \rightarrow Skilled Nursing \$0.00 \rightarrow	Day 1-50 Option 1 \$8.01 Day 21-100 Option 2	

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#4

Select the benefit amounts and desired riders.

HOW TO QUOTE On the GTL E-APP



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#5

Scroll to the bottom to see the total premium. Below, you can save, print or email the quote.

NOW YOU'RE READY TO APPLY!

Tap the **Apply** button at the bottom to continue.

HOW TO SUBMIT AN APPLICATION ON THE GTL E-APP

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HOW TO SUBMIT AN Application ON THE GTL E-APP



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#1

After you complete a quote, tap the blue **Apply** button at the bottom.

#2

Enter the applicant's information as described in each section. Enter in the applicant's beneficiary information if applicable.

HOW TO SUBMIT AN Application On the GTL E-APP



GTL QUARANTEE OUT Authorization

Fraud Notice: Any person who knowingly and with intent to defraud an insurance company or other person files an application for insurance containing any materially false information or conceals, for the purpose of misleading, any information or fact material thereto commits a fraudulent act, which is a crime and may be reported as such to the appropriate governmental authorities.

Applicant Confirmation

Voice Verification

GTL requires either the Applicant's real signature or a voice verification via telephone. Please select between the below signature options and follow the prompts.

Tap here to enter Signature of Proposed Insured

Signed at City and State

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Jan 8, 2024

Agent's/Producer's Statement

I certify that I have accurately recorded the information supplied by the Applicant(s). I am not aware of any additional information which may have a bearing on the insurability

‡3

Complete the underwriting questions and coverage information.

#4

Have applicant(s) read and sign the Acknowledgements and Authorization. Complete the agent information and sign.

THAT'S IT!

The submitted application will show up in your Recent Business on GTLink by the next business day.

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Quote & Submit Run quotes, send quotes to clients and submit applications for GTL's products. Review & Resume Search, review and complete previous unfinished applications. Fill the Gaps Tool Select an MA plan and receive instant hospital indemnity coverage recommendational. Access GTLink Download supplies, access marketing materials, view your commissions and meet? Quote Turbo Term Ouote and submit GTL's instant issue Term. Life Product powered by Artificial Intelligence! Training Webinars View and register for GTL's upcoming product training working. GTL Quick Cast Short on time? Access all of GTL's micro podcast episodes for agent training on the go! Quote Other Quote and submit GTL's 24-Hour Accident and Critical Cash products.	Welcome Back John Smith		
Review & Resume Starth, review and complete previous unfinished applications. Fill the Gaps Tool Select an MA plan and receive instant houpball indemnity coverage recommendations! Access GTLink Download supplies, access marketing materials, view your commissions and more! Quote Turbo Term Quote and submit GTL's instant issue Term Life Product powered by Artificial intelligence! Training Webbinars View and register for GTL's upcoming product training webmars. GTL Quick Cast Short on time? Access all of GTL's micro podcast explores for adventing of the products. Quote Other Quote and submit GTL's hyper Accident and Critical Cash products.	Quote & Submit		Run quotes, send quotes to clients and submit applications for GTL's products.
 Fill the Gaps Tool Select an MA plan and receive instant hospital indemity coverage recommendations! Access GTLink Download supplies, access marketing materials, view your commissions and more! Quote Turbo Term Quote and submit GTL's instant issue Term Life Product powered by Artificial Intelligence! Training Webinars View and register for GTL's upcoming product training webinars. GTL Quick Cast Short on time? Access all of GTL's micro podcast evolutions for agent training on-th-gol Quote Other Quote Cash products. 	Review & Resume		Search, review and complete previous unfinished applications.
Access GTLink Download supplies, access marketing materials, view your commissions and more! Quote Turbo Term Coote and submit GTL's instant issue Term Life Product powered by Artificial Intelligence! Training Webinars View and register for GTL's upcoming product training webiars. Short on time? Access all of GTL's micro podcast pisodes for agent training on-the got Quote Other Quote and submit GTL's 24-Hour Accident and Critical Cash products.	Fill the Gaps Tool		Select an MA plan and receive instant hospital indemnity coverage recommendations!
Quote Turbo Term Quote and submit GTL's instant issue Term Life Training Webinars View and register for GTL's upcoming product Training Webinars View and register for GTL's upcoming product Short on time? Access all of GTL's micro podcast Short on time? Access all of GTL's micro podcast <tr< td=""><td>Access GTLink</td><td></td><td>Download supplies, access marketing materials, view your commissions and more!</td></tr<>	Access GTLink		Download supplies, access marketing materials, view your commissions and more!
Training Webinars View and register for GTL's upcoming product training webinars. View and register for GTL's upcoming product training webinars. Short on time? Access all of GTL's micro podcast episodes for agent training on-the go! GUIDE OTHER Cuote Other Cuote and submit GTL's 24-Hour Accident and Critical Cash products.	Quote Turbo Term		Quote and submit GTL's Instant Issue Term Life Product powered by Artificial Intelligence!
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	Quote Other		Quote and submit GTL's 24-Hour Accident and Critical Cash products.

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#1

Tap **Access GTLink** on the e-App home screen.

in as 011PRT00 . View your commissions, access yo forms and marketing materials, an one place!	ur mailbox, download/order d watch training videos all in
Download/Order Forms	Submit Paper New Business
Recent Business	Agent Training
Consumer Marketing	Mailbox
	I ge Plus " T e

#2

Tap Download/Order Forms to

search for, download and order supplies. See our How to Order Supplies section on page 14 for a more in depth look at the process.

#3

Tap **Recent Business** to view your recent business for the past 90 days.

#4

Tap **Agent Training** to access previously recorded agent training product webinars.

Welcome to the new G in as 011PRT00. View your commissions, access yo forms and marketing materials, an	TLink! You are logged ur mailbox, download/order d watch training videos all in
Download/Order Forms	Submit Paper New Business
Recent Business	Agent Training
Consumer Marketing	Mailbox
Commissions	
ADVANTA	GE PLUS ° T E <u> </u>

#5

Tap Consumer Marketing to

access and download marketing materials for each of GTL's products.

#6

Tap **Mailbox** to view your letters and notices.

#7

Tap **Commissions** to view your commissions statement.

#8

Tap **the menu in the top right** to quickly navigate to every page including GTL's contact information.

HOW TO ORDER SUPPLIES ON THE GTL E-APP

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HOW TO ORDER Supplies ON THE GTL E-APP

Martin	Welcome to the new G in as 011PRT00 .	TLink! You are logged
	View your commissions, access yo forms and marketing materials, an one place	ur mailbox, download/order d watch training videos all in
	Download/Order Forms	Submit Paper New Business
	Recent Business	Agent Training
	Consumer Marketing	Mailbox
	Commissions	
	ADVANTA	GE PLUS° T E

#1

Tap **Access GTLink** on the e-App home screen.

#2

Tap Download/Order Forms to

search for, download and order supplies.

HOW TO ORDER Supplies On the GTL E-APP



Download/Order Forms

Search, download or order GTL's supplies by product, state or by type. Click the My Cart icon to check out.

View State Approval Lists

Quantities should be limited to 20. Any amount submitted over the limit will be reviewed by the Sales Support Team.

₩.

My Cart

Select State	(s)	(
Select Produ	uct(s)	
Select Optio	on(s)	
	Search	>

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#3

Use the dropdowns to select your desired state(s), product(s), and/or option(s), then tap the **Search** button.

HOW TO ORDER SUPPLIES ON THE GTL E-APP



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#4

Scroll down to view the search results. Each result allows you to add quantities to your cart or download them directly to your device/computer.



Enter the quantities for each of the desired documents you are looking to order.

Please note: Orders of 20 or more for any document will be subject to internal review.

#6

Tap the blue **View My Cart** button at the bottom of the page.

HOW TO ORDER Supplies On the GTL E-APP

AA	gtlink.gtlic.com	C
2 G ⁻	ΓLINK	=
Submi	t the Order	
Please veri address an	ify or update delivery d submit the order.	
Name/Com :		
Address :	AGENT ONLINE DEMONSTRATION Sorry, we cannot ship to P.O. Boxe	S.
	C/O AGENCY DEPARTMENT	
City	1275 MILWAUKEE AVE	
State :		
Zip Cod	e60025	
:		
E-mail :		
Subm	it Order	

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#7

Review your cart. Here you can change the desired quantities, delete items or downloads to your device/computer.

Tap **Continue**.



Review your delivery address and update if necessary. Then tap **Submit Order**.

Please note: We cannot ship to P.O. Boxes.

YOU'RE DONE!

You have the option of printing off the supply order receipt at the bottom of the page.

FREQUENTLY ASKED QUESTIONS

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Q: Does the applicant have to complete a Verification Call?

A: No, not if using the mobile app- the client can physically sign with their finger on your mobile device's screen when submitting business. A voice verification must be completed if submitting business via a web browser via gtlic.com. Text-to-sign and digital signature (using mouse or touchscreen) are also available on desktop. Please use our toll-free 24/7 automated verification system by calling (866) 839-5132.

Q: Can my client pay their premium with a credit card on the e-App?

A: No, not at this time.

Q: I'm a new GTL agent who hasn't submitted my first piece of business yet, can I use the e-App?

A: Yes. You can submit your first application to GTL using the e-App. However, your first application will not be eligible for straight through processing. We'll receive the application electronically but your state insurance license will need to be verified first. Once verified, the system can then electronically approve the policy.

Q: Are all of GTL's products available for submission?

A: Advantage Plus® Elite and Indemnity Plus® Elite Hospital Indemnity Insurance, Precision Care[™] Cancer Insurance, Recover Cash®, Short-Term Home Health Care Insurance, Heritage Life, Turbo Term, Critical Provider Plus, Cancer, Heart Attack and Stroke Insurance, Advantage Plus®, Home Care Secure, GTL Life Select, iGAP®, and Medicare Supplement Insurance.

Please feel free to contact Sales Support at any time at **1-800-323-6907** or **agency@gtlic.com** with any questions.