

# CANCER, HEART ATTACK & STROKE INSURANCE CLAIM FORM (\*For Non-Precision Care Products)

\*If Precision Care™ or Precision Medicine Product, you will need to use the specific Precision Care™ claim forms

Please read the important informatio below:	n   Please see page 3 of claim form for what clinical documentation may be needed for your claim, or to file an Accident claim.
<ul> <li>Please be sure your policy number(s) is/are written on the claim form.</li> <li>The claim form must be completed and signed by the Insured. If claim is for a dependent child under the age of 18, claim form and authorizatio must be signed by the insured.</li> </ul>	<ul> <li>■ NOTE: Your Policy may have a Pre-Existing         Conditions Limitation and a 2 Year Policy         Contestability Period. If your claim happened during one of these periods, additional     </li> </ul>
□ The HIPAA Authorization to Permit Use and Disclosure of Health Information must be signed, dated and included with your claim submission, so that we can contact your medical provider(s) on your behalf if additional medical documentation is required in reviewing your claim. Sometimes a provider may require their own Special Release Authorization to be completed. If this should happen, we will advise you.  □ Please attach any itemized bills to the claim form. Please do not submit copies of other insurance carriers statements (EOB) and or provider Account Balance Due Statement(s), as they do not always include the required information (diagnosis code, procedure code, dates of service) that we need in order to review and process your claim. Incorrect statements could result in a delay of your claim.  □ If your coverage provides a Lump Sum Benefit, then instead of a bill just send us a copy of the medical reports or diagnostic tests used to diagnose your condition. See policy for acceptable testing.	have your signed HIPAA Authorization, we will handle these requests directly with your medical provider(s) and will notify you of our action and any delays.
	☐ If you signed a benefits assignment with the provider and you have a balance still due, we are required to pay that balance directly to them; otherwise, benefits will be sent to you.
	documents to:
	Glenview, Illinois 60025 OR Fax to: (847) 699-1048
	OR Email to: Claims@gtlic.com
	le
	<ul> <li>Processing delays may result if you do not provide all required information.</li> </ul>
	<ul> <li>You can also go online to update your policy information at www.gtlic.com (click on PolicyLogin).</li> </ul>

For assistance, please contact our Customer Service Department (800) 338-7452

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P.O. Box 1144 Glenview, Illinois 60025 Or fax to: (847) 699-1048 Or email to: Claims@gtlic.com For Customer Service, please call: (800) 338-7452

## CANCER, HEART ATTACK & STROKE INSURANCE CLAIM FORM

Policy Numb	Policy Number(s)		yholder's Na	ame		
 Claimant/Pat	ient Name	Date	of Birth			
Address	(Street)	(City)		(State)	(Zip Code)	
Phone		Email				
E OF BENEF	TIT(S) FOR WHICH THE	CLAIM IS BEING MADE				
□ Cancer	(malignant melanoma/ac	denocarcinoma)		ICU (inten	sive care)	
□ Advanc	ed Stage Cancer (Stag	ge III or Stage IV)		Transpla	nt	
□ Heart A	ttack (myocardial infarc	tion)		Coronary	Artery Bypass or Angi	oplast
□ Stroke/	CVA (cerebral vascular a	ccident)		Dental a	nd Vision	
□ Cancer In Situ (Stage 0 or early stage cancer)		☐ Experimental Treatment				
□ Skin Ca	ncer (Basal Cell Carcinom	a or Squamous Cell Carcinor	na) 🗆	Critical A	ccident (go to page 3)	
Date sympto	ms first appeared:		of first visit	with physicia	an?//	
Date of actua	ıl/definitive diagnosis:					
Have you eve	er had this illness/condition	on before?	□ No	If yes, da	te?//	
lf yes, what's	the name, address and te	elephone number of physic	an?			
lf hospitalized	d for this illness/condition	n, what's the name and add	ress of hosp	ital/medical	center?	
Primary Care	(family doctor) name, add	dress and telephone numb	er:			
Where there	any other physicians seer	n during the last two (2) yea	rs? (if more s <sub>i</sub>	pace is needed,	please attach separate sheet)	
lf so, please p	provide their names, addr	esses and phone numbers:				
Physician nar	me, address and phone n	umber :				

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#### DOCUMENTATION TO PROVIDE WHILE FILING FOR SPECIFIC BENEFITS

#### **CANCER OR SKIN CANCER CLAIMS:**

Submit the pathology report diagnosing cancer. This must accompany your initial claim for that diagnosis of cancer. The hospital, doctor or pathology laboratory will furnish this report to you at your request. If the diagnosis of cancer was not made by pathological means, please submit the clinical evidence that established a positive diagnosis of cancer.

#### **HEART ATTACK CLAIMS:**

Submit electrocardiogram (EKG) or echocardiogram (ECG) results, cardiac enzyme (troponin) lab results, if available any cardiac catheterization report, the admission and discharge summaries of your hospital confinement.

#### **STROKE CLAIMS:**

Submit the Computer Axial Tomograph (CAT scan), a Magnetic Resonance Imaging (MRI) and/or Magnetic Resonance Angiography (MRA) results, the admission and discharge summaries or your hospital confinement if hospitalized, any speech, occupational or physical therapy evaluation notes.

#### **INTENSIVE CARE (ICU) CLAIMS:**

Submit a copy of your itemized hospital bill showing charges and the number of days in the intensive care unit (balance due statements). Other insurance carrier explanation of benefits statement(s) are not acceptable.

#### TRANSPLANT CLAIMS:

Please submit medical records of the transplant and a copy of the bill for transplant.

#### **CRITICAL ACCIDENT CLAIMS:**

Submit a copy of the emergency room report, itemized bill, and surgeon's bill if surgery was performed.

#### **CLAIMS FOR DECEASED INSURED:**

Please submit a copy of the Death Certificate, Power of Attorney and Estate Documents.

#### IF YOUR CLAIM IS RELATED TO AN ACCIDENT, PLEASE COMPLETE SECTION BELOW

Date of accident: What type of injury did you sustain:		e of accident: 	AM	PM
Was this a work related accident/injury?	Yes □ No			
Was this an accident while playing in an Intercol	legiate or Professiona	l Sport? □ Yes	□ No	
If yes, please indicate type of sport:				
Description of accident:				
Where accident occurred: City	Stat	2		
Location:				
Please provide the name, address and telephon	e number of physiciar	n(s) who treated you:		
Physician name, address and phone number				

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Is Medicaid involved in the coverage of your care, or n	nedical expenses?	Yes		No	
If yes and Medicaid is involved in the coverage of my expenses, I HERBY AUTHORIZE Guarantee Trust Life Insurance Company to coordinate benefits related to my bills in connection with this claim directly with the Hospital or Medical Provider. I understand that I am financially responsible for any charges not covered by the policy.					
In addition, I understand that this claim form information will be used by Guarantee Trust Life Insurance Company for the purpose of evaluating my claim for insurance benefits. I represent that the answers to the above questions are complete, true and correct to the best of my knowledge and belief. I understand that I or my authorized representative is entitled to receive a copy of the authorization upon request.					
Insured Member Signature	Print Name:			Date:	

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### **HIPAA AUTHORIZATION**

## To Permit Use and Disclosure of Health Information

This Authorization was prepared by GTL for purposes of obtaining information necessary to process a claim for benefits.

Policy/Certificate #
I, the undersigned, authorize any licensed physician, medical professional, hospital, clinic, or other medical-related facility, pharmacies, pharmacy benefit managers, governmental agency, insurance company, insurance support organization, consumer reporting agency, group policyholder, employer or benefit plan administrator to provide Guarantee Trust Life Insurance Company (GTL) or an agent, attorney or independent administrator, acting on it behalf, all medical and health information concerning advice, care or treatment provided to the patient, employed or deceased named below. This medical or health information includes information on the diagnosis and treatment of alcohol, and drug use. This also includes information on the diagnosis, treatment, and testing results related to HIV, AIDS, and sexually transmitted diseases, unless otherwise restricted by state law. This authorization excludes psychotherapy notes. This authorization also includes information provided to our health division for underwriting or claim servicing and information provided to any affiliated insurance company on previous applications. I understand that I or my authorized representative is entitled to receive a copy of the Authorization upon request.
I understand that I have the right to revoke this Authorization, in writing, at any time by sending written notification to GTL, in care of the Claim Department Manager, at the above address. I understand that a revocation will not be effective to the extent the Company has relied on the use or disclosure of the protected health information or if my Authorization was obtained as a condition to determine my eligibility for benefits
I understand that Guarantee Trust Life Insurance Company may condition payment of a claim upon my signing this Authorization, if the disclosure of the information is necessary to determine the level or validity of the claim payment Failure to sign this Authorization, or subsequent revocation of the Authorization, may impair the ability of GTL to process your application or evaluate claims, and may be a basis for denying an application or claim for benefits however, your ability to receive health care services will not be changed if you do not sign this Authorization.
Once information is disclosed to GTL pursuant to this Authorization, the information will remain protected by GTL in accordance with federal or state privacy laws. However, I further understand that if a person or entity who receives this information is not covered by federal privacy regulations, the information may be re-disclosed by such person or entity and will likely no longer be protected by the federal privacy regulation.
This authorization shall remain in force and in effect until two (2) years from the date of this authorization is signed at which time this authorization will expire.
If this authorization is signed by my authorized representative, that individual's authority to act on my behalf is described below.
(Print Please) Name of Patient Date of Birth
Signature of Patient Date
(Please Print) Name of Authorized Representative, or Next of Kin
Relationship of Authorized Representative or Next of Kin to Patient

Date

Signature of Authorized Representative or Next of Kin

**Dear Insured:** Below is a listing of the fraud language that your State Department of Insurance requires us to give to you. Please first locate your state of residence and then read the fraud language that pertains to your state. Thank you.

Connecticut	Massachusetts	Nebraska	South Dakota
Georgia	Michigan	North Carolina	Utah
Hawaii	Missouri	North Dakota	Vermont
lowa	Mississippi	Nevada	Wisconsin
Illinois	Montana	South Carolina	Wyoming
Kansas			

**General Fraud Warning (to be used for above states only)** Any person who knowingly presents a fraudulent claim containing any false or misleading information is guilty of insurance fraud and may be subject to fines and confinement in prison.

**Alabama** – Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution, fines, or confinement in prison, or any combination thereof.

**Alaska** – A person who knowingly and with intent to injure, defraud, or deceive an insurance company files a claim containing false, incomplete, or misleading information may be prosecuted under state law.

**Arizona -** For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

**Arkansas, Louisiana, Rhode Island and West Virginia** – Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**California** – For your protection California law requires the following to appear on this form: Any person who knowingly presents false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Colorado - It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include

imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the department of regulatory agencies.

**Delaware** – Any person who knowingly, and with intent to injure, defraud or deceive any insurer, files a statement of claim containing any false, incomplete, or misleading information is guilty of a felony.

**District of Columbia –** WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/ or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

**Florida** – Any person who knowingly and with intent to injure, defraud or deceive any insurance company files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

**Idaho** – Any person who knowingly, and with intent to defraud or deceive any insurance company, files a statement containing any false, incomplete, or misleading information is guilty of a felony.

Indiana – A person who knowingly and with intent to defraud an insurer files a statement of claim containing any false, incomplete, or misleading information commits a felony.

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**Kentucky** – A person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

Maine – It is a crime to knowingly provide false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines, or a denial of insurance benefits.

**Maryland** - Any person who knowingly and willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly and willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Minnesota** – A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

**New Hampshire** – Any person who, with a purpose to injure, defraud or deceive any insurance company, files a statement of claim containing any false, incomplete or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638:20.

**New Jersey** – Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

New Mexico - ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT CLAIM FOR PAYMENT OF A LOSS OR BENEFIT OR KNOWINGLY PRESENTS FALSE INFORMATION IN AN APPLICATION FOR INSURANCE IS GUILTY OF A CRIME AND MAY BE SUBJECT TO CIVIL FINES AND CRIMINAL PENALTIES.

**Ohio and Oregon** – Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

**Oklahoma** – WARNING: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

**Pennsylvania** – Any person who knowingly and with intent to defraud any insurance company or other person files statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

**Tennessee, Virginia and Washington State** – It is a crime to knowingly provide false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines, and denial of insurance benefits.

**Texas** – Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

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